#HealthIT100in100 – Story Submission Questions

1. Interviewee Organization Name *
2. Interviewee First Name *
3. Interviewee Last Name *
4. Interviewee Title *
5. Interviewee Country *
6. Contact Email *
7. (If Applicable) Agency Info (Company Name, Submitter Name, Email)
8. What trends, changes, and topics in health IT are you keeping an eye on? Why? *
9. What is the unique perspective or insight you/your organization can offer? *
10. What topic are you most qualified or interested to speak to us about? (choose one)

   CIO Leadership

   a) What should a CIO leader be doing during this COVID-19 Pandemic?
   b) How does a CIO leader manage COVID-19 efforts while managing ongoing health IT operations?

   Security and Privacy

   a) What are the biggest health IT security and privacy threats healthcare organizations face and what should be done to combat against them?
   b) What are the top security and privacy efforts a healthcare organization should be doing? Why?

   Healthcare Analytics

   a) What healthcare analytics do you see healthcare organizations using and needing in the midst of COVID-19? How are they being used?
   b) What healthcare analytics are available now that can improve healthcare organizations? What's the key to implementing them?

   Patient Experience

   a) What areas of patient experience have become important during this COVID-19 Pandemic?
   b) Which areas of patient experience need more focus as we move to a new more virtual world of patient care? What are ways we can do better?

   IT Infrastructure

   a) What areas of your IT Infrastructure are getting stressed by COVID-19? What are you doing or should be done to deal with it?
   b) How is IT infrastructure going to be impacted by COVID-19? What should a healthcare organization be doing to prepare for it?

   Operational Alignment (EHR Alignment and Optimization)

   a) What can we do with our EHR to better manage the COVID-19 pandemic? What are the benefits?

b) How do you manage a pandemic with ongoing operational alignment and EHR optimization?

Operational Support

a) What techniques are you using to manage operational support amidst the COVID-19 pandemic?
b) What tools, technologies, or methodologies are you using to scale up and virtualize your support or decrease the support needed?

Healthcare Interoperability

a) What has been the impact of COVID-19 on healthcare interoperability? Where has that impact been good? Bad?
b) Will healthcare interoperability be accelerated by COVID-19 or will it hamper it? Why?

Healthcare Communication

a) What healthcare communication tools and technology has become essential during this COVID-19 pandemic?
b) What can be done to manage internal communication and not overwhelm clinicians and internal stakeholders?

Patient Engagement/Consumerism

a) How are you approaching communication and engagement with patients?
b) What new technologies, tools, and services are you providing patients? What's the impact for patients and your organization?

11. What technology do you think will be the pleasant surprise in 2020 – in terms of its effectiveness, proliferation or advancement?
12. What's NOT being talked about right now in healthcare that should be?